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## **Irish Software company CT-Solutions leading the way in monitoring mobile call transactions in the financial Businesses in Europe**

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Irish Software company CT-Solutions leading the way in monitoring mobile call transactions in the financial Businesses in Europe

As of January 1st 2011 in Norway and the following months throughout Europe, to comply with the financial regulatory authority all businesses accepting or placing orders over the telephone will have to record all transactions including mobile phone, SMS, chat and landlines.

This will also include stock brokers and financial dealers who trade on behalf of financial institutions.

With the help of an Irish Company Norway are ahead of the rest of Europe in preparation for the 1st January 2011 deadline.

CT-Solutions , an Irish based company in co-operation with it's Norwegian based partner, IPnett have introduced their DialogSafe product to the Norwegian Financial market. Dialogsafe which has been developed in Ireland by CT-Solutions to address the upcoming regulatory recording requirements in Norway and is well positioned to focus on any recommended changes outlined from the CESR in their imminent consultation paper which will effect the regulation in Ireland and the rest of Europe.

Eddie Steede, Sales Director with CT-Solutions is currently in Norway where they have already signed contracts with 5 of the leading financial institutions to implement their Dialogsafe solution.

Eddie Steede says: Over the past 8 months we have been working very closely with Ipnett to develop a product that meets the market requirements. We have had many discussions both with the regulatory authority and the main financial players in the Norwegian market.

We have used all this information to develop a product which meets all the regulatory requirements and also have 3 unique selling points:

- o No change in the user experience from the customer/client point of view
- o Allows for full roaming (stock advisors, overseas trading)
- o No change to existing telecommunication investment
- o Central storage of all recordings.

DialogSafe is a small application that installs on any smartphone (Blackberry, Symbian, iPhone, Android or Windows) which controls all incoming and outgoing calls.

Eddie Steede is currently in negotiation with IpNett with the view to delivering DialogSafe to the rest of Europe. Eddie expects to have a finalised agreement by December 1st with IpNett and together will use the experience of the Norwegian project to introduce DialogSafe throughout Europe in 2011.

# Irish Press Releases

For more information on this product and how it will affect the insider dealing of financial businesses throughout Europe please contact Mr Eddie Steed sales director CT-Solutions on

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